



Sustainable leadership

- Market leadership, growth and cost control
- Geopolitical context of countries and markets
- Regulatory compliance and business ethics
- Sustainable strategy and ESG approach to business
- Digital transformation and innovation
- Risk management



- Sustained growth of **consolidated adjusted EBITDA**.

→ **Ch\$578,192.31 million**

Consolidated adjusted EBITDA.
To learn more about our progress, see chapters 2 and 8.



Circular vision

- Returnability, circular economy (plastic/PET, resin) and packaging
- Waste management and responsible use of resources



- **42.8%** of sales volume in the **returnables segment out of total NARTD**.

THE COCA COLA COMPANY'S 2035 COMMITMENT:

- **70-75%** recovery of bottles sold.
- **30-35%** recycled resin to produce bottles.

→ **27.7%** sales volume in the **returnable segment out of total NARTD**.

- **51,3%** recovery of bottles sold.
- **21.4%** recycled resin to produce bottles.
To learn more about our progress, see chapter 5.



Water awareness

- Water management and water scarcity
- Biodiversity impact and protection of natural habitats



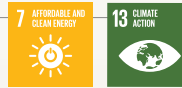
- **1.27 lts.** of water consumed per liter of beverage produced.

→ **1.64 lts.** of water consumed per liter of beverage produced.
To learn more about our progress, see chapter 5.



Climate action

- Climate change and emissions
- Promotion of energy transition and use of renewable energies



- **0.255 MJ** of energy consumed per liter of beverage produced.

- SBTi Commitment.

→ **0.321 MJ** of energy consumed per liter of beverage produced.
To learn more about our progress, see chapter 5.



Diverse, confident and committed team

- Employee health and safety
- Talent attraction, retention and development
- Promotion of diversity, gender equality and inclusion
- Wellbeing, benefits and work environment
- Labor and union relations



- **26.6%** participation of **women within the Company**.

→ **17.4%** participation of **women within the Company**.
To learn more about our progress, see chapter 3.



Supply chain management

- Responsible sourcing (supply chain management)



- Contribute to the consolidation of sustainable supply chains.

→ **279 critical suppliers with ESG** assessments.
To learn more about our progress, see chapter 6.



Closeness to customers

- Relationship and customer satisfaction



- Maintain closeness, boost digitalization and increase their satisfaction.

→ **41% Customer experience (NPS)**.
(simple average of the four operations).
To learn more about our progress, see chapter 4.



Portfolio, quality and nutrition

- Product health and safety
- Portfolio breadth and value strategy
- Nutrition and healthy lifestyles
- Marketing and responsible labeling



- **40.75 kilocalories sold** per 200ml.

→ **47.45 kilocalories sold** per 200ml.
To learn more about our progress, see chapter 4.



Connection with local communities

- Economic development, employment and local entrepreneurship
- Relationship with communities, donations and public-private partnerships



- Contribute to the progress of the local economies where it operates.

→ **US\$931,466 investment** in community.
→ **127,536 beneficiaries** in the community.
To learn more about our progress, see chapter 6.